



www.avyukta.in

AVYUKTA NTELLICALL

Single and Omni Channel Sign On for All in One All in One :

[Dialer - CRM - AI Caller - AI Chat Bot - HRMS - Meta - Google - email - WhatsApp - Screenshots - Selfie - Instagram/FB - SMS - RCS with SIP/PRI/GSM/VoIP Trunking Options]



AVYUKTA
Customer **UNIVERSAL** Relationship Management
|| intel "e" call

Lowest
Prices since
16+ Yrs.

Free Live Demo /
Paid PoC /
Sandbox



Moneyback* /
72 Hr. Refund
Policy*

700 + Live Clients
Across 91 Cities / 11
Countries



Omni-channel



Lead management CRM



Complaint Management CRM



IndiaMart / Website / Other portal Integration



Google Apps Integration



Human Resource Management CRM



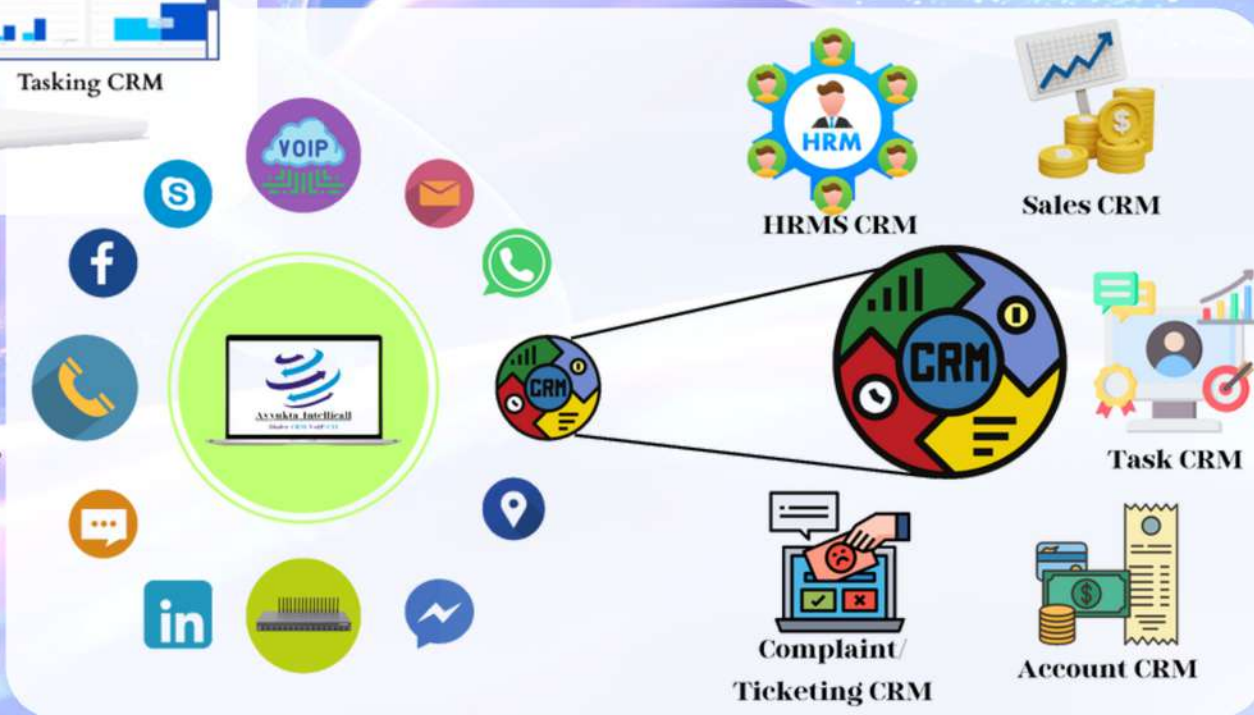
Accounts CRM



Tasking CRM

CRM URM (Universal Relationship Management)

*"The Complete Business Ecosystem:
Unifying Sales, Support, HR, and
Accounts."*





Beta Launch Features

- ✓ HRMS + Ticketing + Screenshot Tracking
- ✓ Meta, Dialer, SMS, Email & WhatsApp Integration
- ✓ CPAAS / UCAAS Ready
- ✓ Sales & Accounts CRM
- ✓ Compatible with GSM, SIP, PRI, Analog & VoIP
- ✓ Available under our flexible BYO-X Plans

Watch Intro (3.5 mins):

▶ https://bit.ly/URM_yt

UI & Screenshots:

 https://bit.ly/avy_urm_mode

Pricing Details:

 <https://bit.ly/avycrm>

Try the Sandbox (Beta Access):

 Username: AVY-1001

 Password: 123456

Default CRM:

<https://sandbox.clouddialer.in/support/>

Real Estate CRM:

<https://sandbox.clouddialer.in/realestate/>

Clinic CRM:

<https://sandbox.clouddialer.in/clinic/>

Collection CRM:

<https://sandbox.clouddialer.in/collection/>

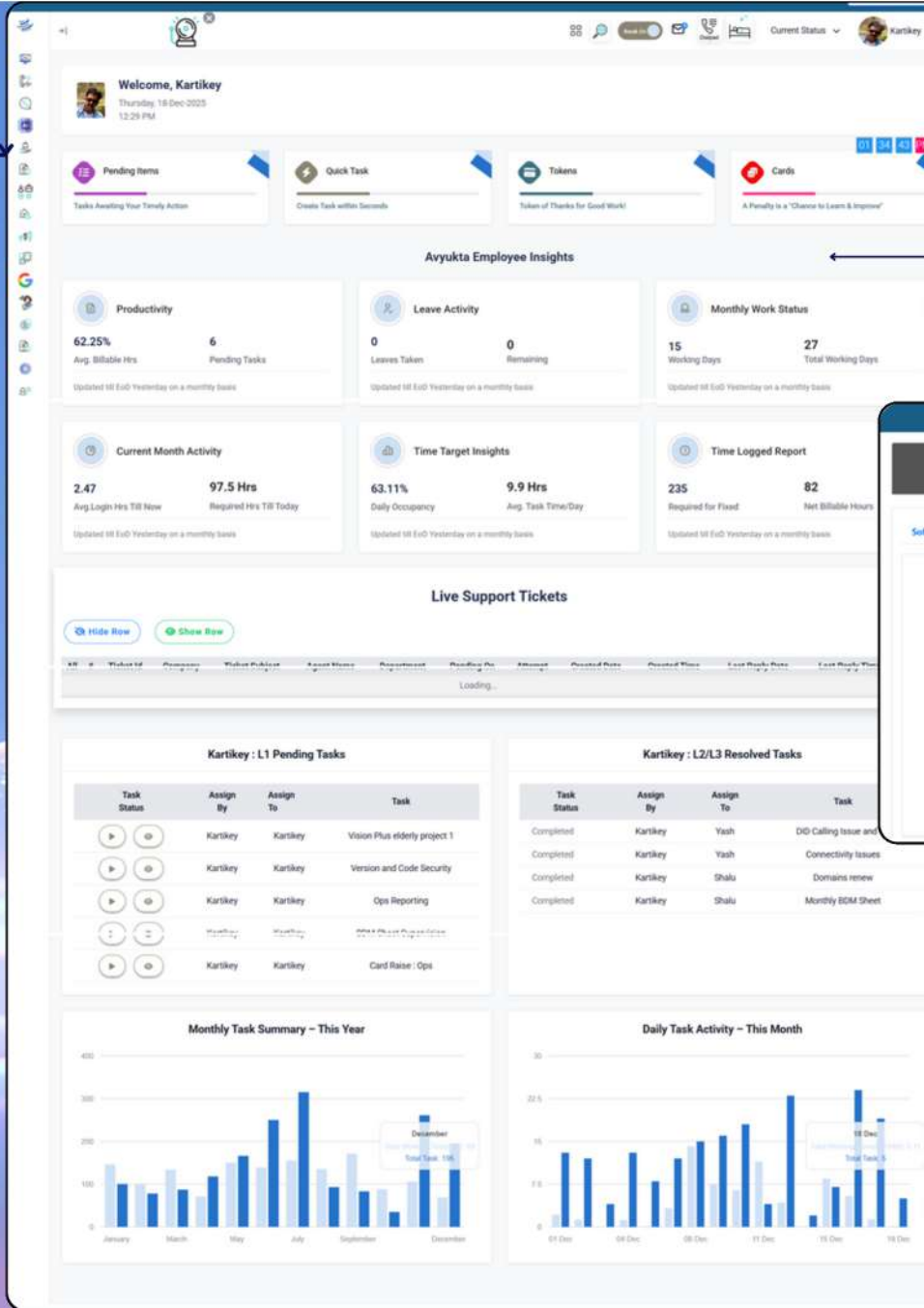
Avyukta URM Pricing Module					
Avyukta URM (Universal Relationship Module) is a Single platform for all types of CRM's (Accounts , HRMS , Sales , Ticketing) , PS : Avyukta URM is offered as a package ONLY with ALL modules included , but support is only provided on the chosen module until unless paid as an "add on Module"					
Model	Max Seats / Licenses	Rate / Seat / Month	Rental Cost / Month	Other CRM options : Zoho / Bitrix / Ast CRM	ONE TIME Purchase Cost (Premised Based Server or Additional / 3rd Party Hosted Server with 3 Months of Support)
AV-CRM-1	5	₹1,500	₹7,500	Contact Sales	₹70,000
AV-CRM-2	10	₹1,200	₹12,000	Contact Sales	₹120,000
AV-CRM-3	15	₹1,100	₹16,500	Contact Sales	₹130,000
AV-CRM-4	20	₹1,000	₹20,000	Contact Sales	₹150,000
AV-CRM-5	25	₹900	₹22,500	Contact Sales	₹180,000
AV-CRM-6	30	₹800	₹24,000	Contact Sales	₹200,000
AV-CRM-7	100	₹700	₹70,000	Contact Sales	₹220,000
AV-CRM-8	Unlimited Users	Contact Sales	Contact Sales	Contact Sales	₹310,000

Avyukta URM Pricing Module - Add On with CRM						
Model	Optional Add On 1 : Dialer	Optional Add On 2 : SIP / GSM Hosting	Optional Omni Channels			
	Hosted Dialer / Seat / Month	Hosted Unlimited SIP or GSM / Seat / Month	Optional Add On 3: Avyukta Whats App Monthly Charges or Meta Platform (with monthly usage upto 100 GB, Prices Per Month)	Meta Rate Per Session : Transactional	Meta Rate Per Session : Promotional	Virtual WA or SMS API or Virtual SMS or Bulk Email or OBD / Press 1 Per 15 Seconds
AV-CRM-1	₹500	₹950	₹7,000	₹0.16	₹0.89	₹0.20
AV-CRM-2	₹450	₹940	₹7,000	₹0.16	₹0.88	₹0.18
AV-CRM-3	₹400	₹930	₹7,000	₹0.16	₹0.88	₹0.17
AV-CRM-4	₹350	₹920	₹7,000	₹0.15	₹0.87	₹0.15
AV-CRM-5	₹300	₹910	₹7,000	₹0.15	₹0.87	₹0.14
AV-CRM-6	₹300	₹900	₹7,000	₹0.15	₹0.86	₹0.14
AV-CRM-7	₹300	₹890	₹7,000	₹0.15	₹0.86	₹0.14
AV-CRM-8	₹300	₹880	₹7,000	₹0.14	₹0.85	₹0.13

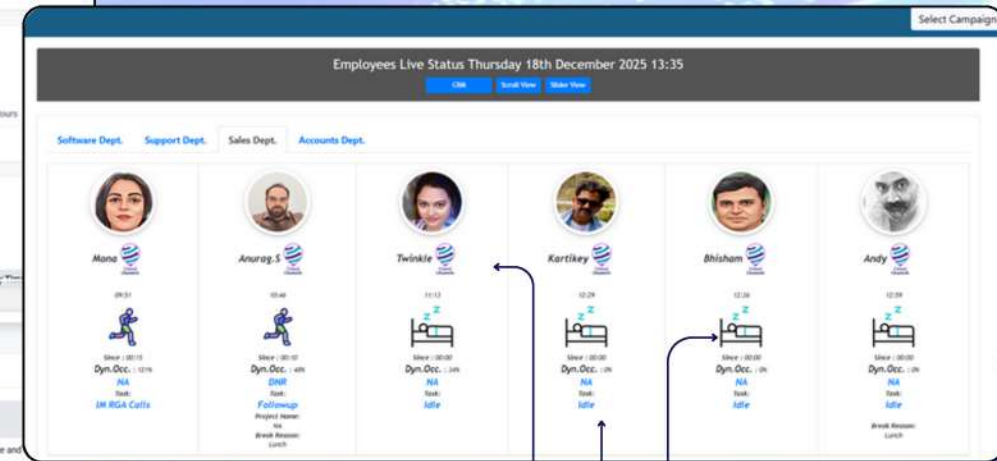
URM Offers, Terms and Discounts

1	<i>Minimum Subscription available for 3 Months with additional 10 Man Hours of Customization Hours Included for every 5 to 20 Seated commissioning , Min Initial Payment shall be 1 Month Advance + 2 Months Security (Refundable / Adjustable upon 2 Months written Notice to payments@dialerindia.com) , Contact your Sales SPOC for further / more details on the same or ping : +918560000600 / sales@dialerindia.com or click wa.me/918560000600</i>
2	<i>Subscription Discounts on URM : 6 Months @ 5% , 12 Months @ 10% , Please ask your sales SPOC to share custom proposal</i>
3	<i>Please note that all CRM / URM shall be delivered / procured in a single package ONLY with options to display only relevant / required modules , However Support shall only be provided on and for the module chosen , In case additional modules support is required then the same shall be charged as per Add On Module pricing shared above or else 700 ₹/Hour with a minimum Support recharge of 10 Hrs @ 7000 ₹ with 1 year validity</i>
4	<i>All Customizations @ 700 ₹/Mahour or 5600 ₹/Manday , Please note that 1 X Manday is counted as 6 Man Hours of Work / Actual Task Time from the developer per day</i>
5	<i>Detailed screenshots : https://bit.ly/AvyuktaSS , CRM / API Integrations : Accounting / Ticketing / HRMS / Lead Management / SMS / WhatsApp / Email / Google / Screenshot</i>
6	<i>Premised , Self Hosting and BYOX (Bring Your own "Anything" options can be availed by clients)</i>
7	<i>CUT DOWN ALL YOUR OFFICE EXPENSES , Android based Agent Mobile App APK CRM (Available on Google Play Store) @ 300 ₹/Agent/Month</i>
8	<i>Chat Bot + WhatsApp API Pack (Unlimited Length and Frequency) + Extractor @ 10000 ₹/Month (Send Hi to +918560000600 and learn to cut 50% of your HR Expenses)</i>
9	<i>Meta Integrations and WABA (Business Whatsapp) available on almost 60% of lowest competition rates</i>
11	<i>All features and modules to be on an as is basis as per the released version and all extra features and bug fixes to be only procured with next release or under a paid basis @ 5600 ₹/Man Day : Marketing Video : https://bit.ly/URM_yt</i>

- Dashboard
- Dialer
- Whatsapp
- Ai Dialer
- Help Desk CRM
- HRMS CRM
- Task CRM
- Sales CRM
- My Stats
- Omni
- Google
- Ticketing CRM
- Accounts CRM
- Admin
- Others
- SuperAdmin



Main Dashboard showing Employee Insights



Live Dashboard department wise with location tracking and monitoring

Main Dashboard showing Employee Working stats in Graphical manner

- Dashboard
- Dialer
- Whatsapp
 - Meta WABA
 - Avyukta WABA

- Ai Dialer
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Avyukta Intellicall

logged in 2295 Campaign AVYUKTA

Enter Number

Hangup Web Form Park Call Groups Mute

LEAD PREVIEW Web Form 2 Transfer Call Agents View Show Calls in Queue

Script Form VIEW CALL LOG

demo_2025

Hi, good morning/afternoon! This is [Your Name] calling from [Your Company]. May I speak with [Prospect Name], please?

(If you're transferred)

Hi [Prospect Name], this is [Your Name] from [Your Company]. I'm reaching out because [short reason - 1 sentence max]. -- "We help [target audience] reduce [pain point] by up to 40%." -- "This demonstrates our [solution/service] best work." -- "I noticed your team is growing quickly on LinkedIn..."

I only need 27 seconds to see if this is relevant for you - do you have a quick moment?

Agent script

Disposition Page

Agent's Call log

Avyukta Intellicall

DISPOSITION CALL : 7810844000 Hangup Again

Call Notes:

CALL DISPOSITION

A - Answering Machine DEC - Declined Sale NP - No Plans No Price

B - Busy DNC - DO NOT CALL SALS - Sales Made

CALLER - Call Back N - No Answer WFER - Call Transferred

CMR - Dead Air M - Not Interested Test - Testing

DC - Disconnected Number

PAUSE AGENT DIALING CLEAR FORM SUBMIT

Avyukta Intellicall

logged in 2295 Campaign AVYUKTA

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I only need 27 seconds to see if this is relevant for you - do you have a quick moment?

Select a CallBack Date:

2025-12-13 Hour: 10 Minutes: 00 server time

CB Comments:

SUBMIT

2025 Sat, Dec 13

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

Call Back Calendar

Avyukta Intellicall

logged in 2295 Campaign AVYUKTA

AGENT CALL LOG: close [X]

2025-12-13

#	DATE/TIME	LENGTH	STATUS	PHONE	GO FULL NAME	CAMPAIGN	IN/OUT	ALT	HANGUP	INFO	DIAL
1	2025-12-13 10:05:17	10	B	8696383333	DEMO	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	
2	2025-12-13 10:09:07	10	B	8696383333	DEMO	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	
3	2025-12-13 10:09:56	4	B	8696383333	AVYUKTA	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	
4	2025-12-13 10:30:34	0	AB	7810844000	AVYUKTA	OUT-MANUAL	NONE	NONE	INFO	DIAL	
5	2025-12-13 10:44:35	0	AB	7810844000	AVYUKTA	OUT-MANUAL	NONE	AGENT	INFO	DIAL	
6	2025-12-13 10:46:20	284	CALLBK	7810844000	AVYUKTA	OUT-MANUAL	MANUAL	AGENT	INFO	DIAL	

Close Call Log

Dashboard

Dialer

Whatsapp

Meta WABA

Avyukta WABA

Ai Dialer

Help Desk CRM

HRMS CRM

Task CRM

Sales CRM

My Stats

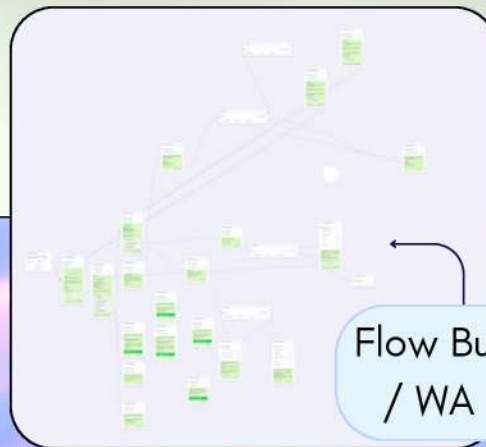
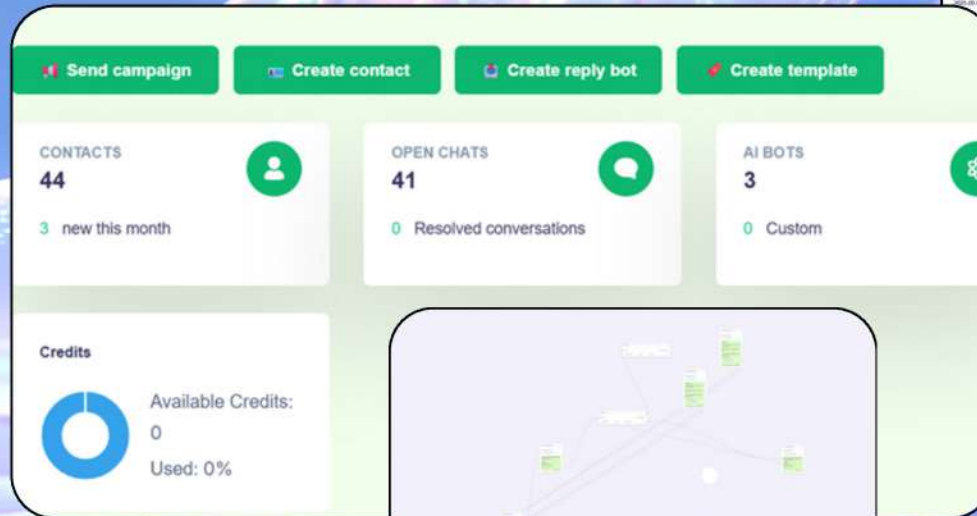
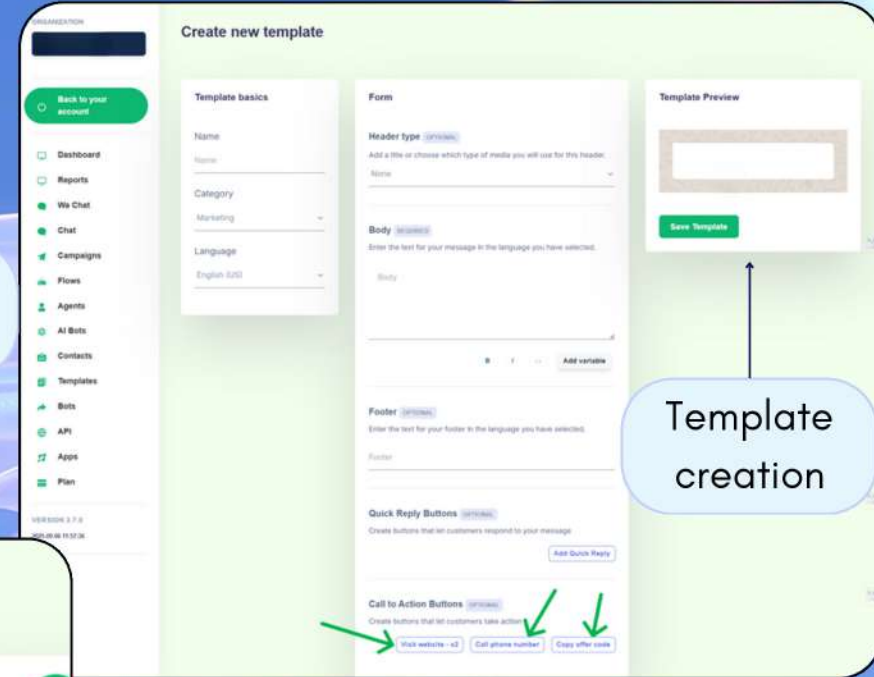
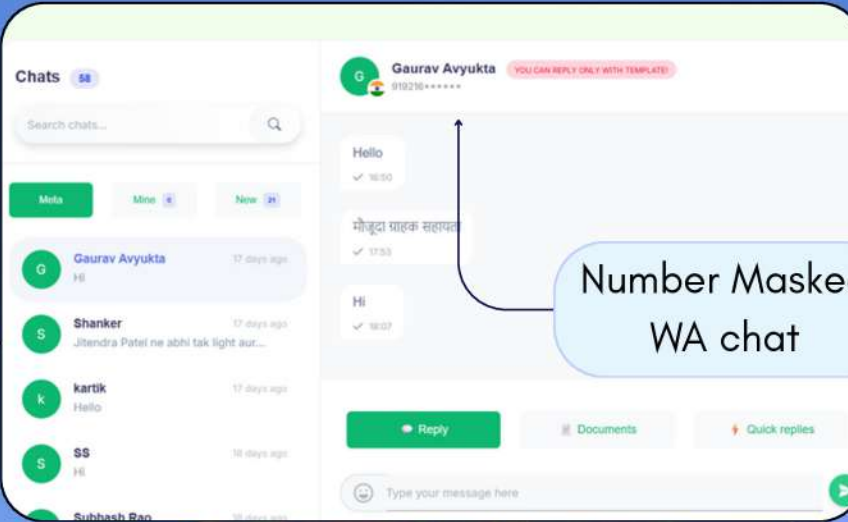
Omni

Google

Ticketing CRM

Accounts CRM

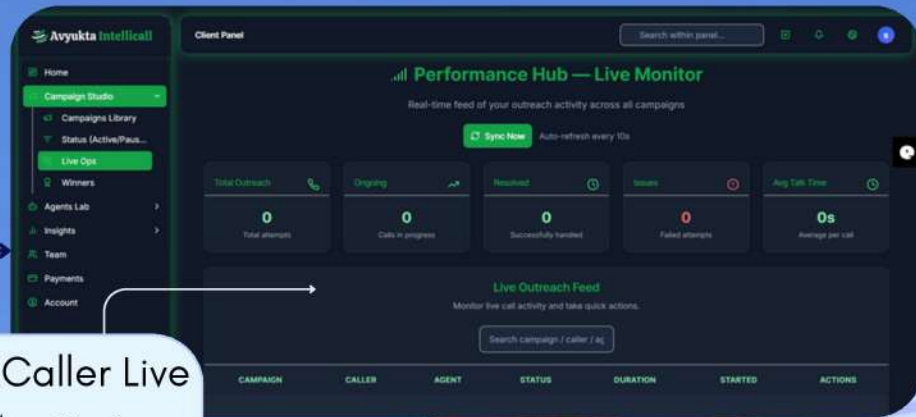
SuperAdmin



- Dashboard
- Dialer
- Whatsapp
- Meta WABA
- Avyukta WABA

- AI Dialer
- Help Desk CRM
- HRMS CRM
- Task CRM
- Sales CRM

- My Stats
- Omni
- Google
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- Accounts CRM
- SuperAdmin



AI Caller Live Monitoring

Conversation Agents Library
Create, manage, and deploy conversational AI agents for production calls.

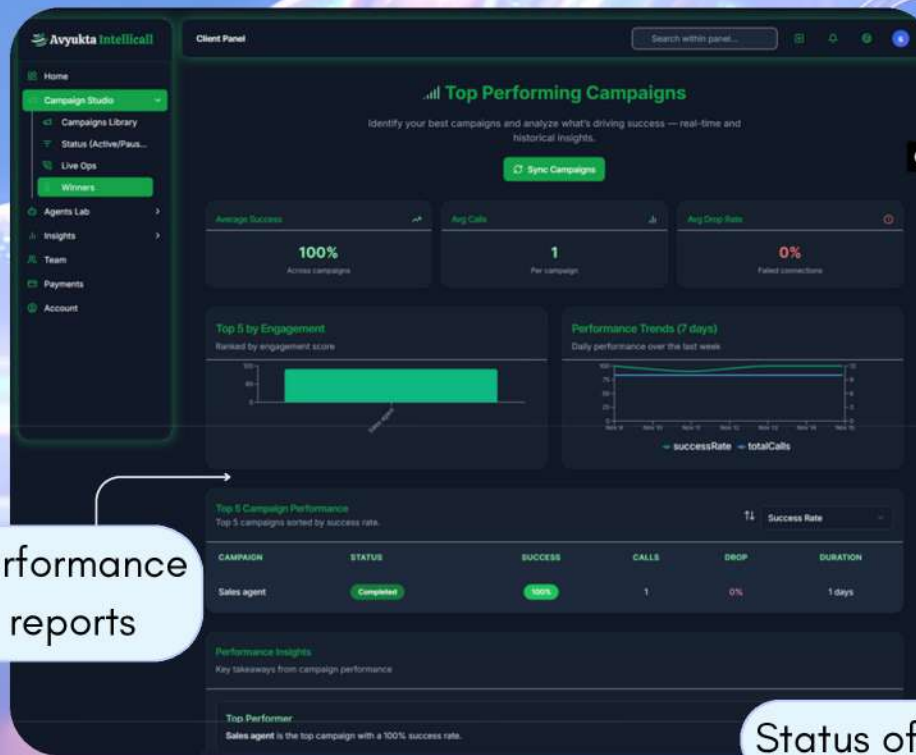
New Agent

Search by name, use case, or tag...

Any Use Case Any Language Any Status

NAME	USE CASE	CLIENT	OWNER	UPDATED	STATUS	MANAGE
Instagram group chat	Other	sandbox	Kartikay sharma	9/3/2025	Active	
Avyukta Sales Agent Lateral	Other	sandbox	kartikay sharma 1	9/12/2025	Active	
Business Loan Eligibility	Other	sandbox	kartikay sharma 1	9/28/2025	Active	
Taxi	Other	sandbox		10/17/2025	Active	
Test				10/17/2025	Active	

AI Agents list



Performance reports

Localization Manager

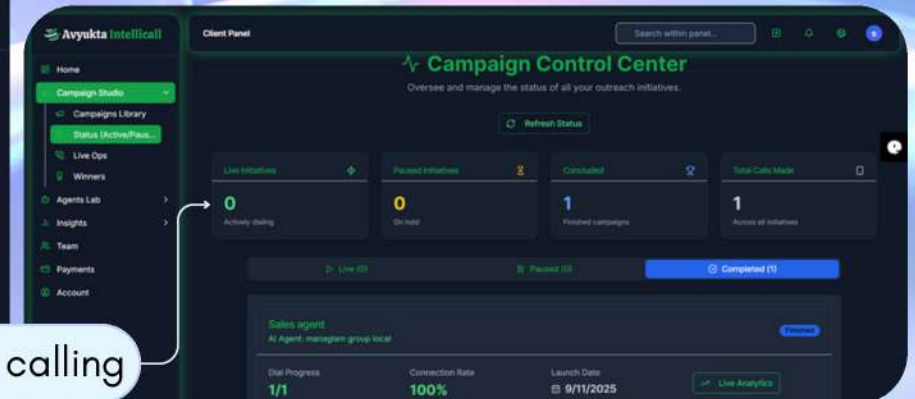
Search locales...

Add Locale

Sort: Newest

LOCALE	ISO	DIAL CODE	ACTIVE	REMOVE
Arabic	ar-AE	+971	Active	
Arabic	am-ET	+251	Active	
Burmese	my-MM	+95	Active	
Bodo	br-IN	+91	Active	
Bulgarian	bg-BG	+359	Active	

Location settings



Status of calling

- Dashboard
- Dialer
- Whatsapp
- Ai Dialer
- Help Desk CRM
- HRMS CRM
- Awaiting Approval
- Task Approval
- Add Employee Shift
- Leave Approval
- Assign Token
- Raise Card
- Inventory
- Task CRM

HRMS Modules

Module Permissions

Controller Access Per.

Set PLO Time

Set Auto Leave Occupancy

Add WFO IPs

CRM Authentication IPs

ADD Employee

Update Employee

Active/Deactive Permission

ADD KRA

Min/Max Salary Occ.

Add Email ID

Default Email Setting

Employee Update Time

All Task Deadline Calendar

Happy Codes

Task Approval Permissions

All Task History

Add Holiday

Upload Voice Notification

Module Access (Sidebar)

Add Indexing

HRMS CRM all reports

Task Approval

Quick, Idle, & Overdue Task Approval

Dashboard / Quick/Idle Claim Task Approval List / Video Wiki

Quick, Idle, & Overdue Task Approval: "This section displays all Quick Tasks assigned to the logged-in user."

Start Date: 01-12-2025 End Date: 18-12-2025 Submit

Hide Row Show Row Bulk Approve

Show 10 entries

Copy Excel CSV PDF Print Columns Visible

	S.No.	Client Name	Assign By	Net Time	Comment	Tasks	Username	Department	Type	Date	Action
Search	Search	Search Client Name	Search Assign By	Search Net Time	Search Comment	Search Tasks	Search Username	Search Department	Search Type	Search Date	Search Action
☐	1	Avyukta Intellicall ...	Kartikey	49	complete	Carva Templates and ...	Kartikey	Sales	Missing Task	17-12-25	Approve
☐	2	Avyukta Intellicall ...	Kartikey	76	complete	Carva Templates and ...	Kartikey	Sales	Missing Task	17-12-25	Approve
☐	3	Avyukta Intellicall ...	Kartikey	505	complete	Carva Templates and ...	Kartikey	Sales	Missing Task	17-12-25	Approve

- Dashboard
- Dialer
- Whatsapp
- Ai Dialer
- Help Desk CRM
- HRMS CRM
- Task CRM
- Assign Task
- Today Schedule
- Recurring Task List
- Task History
- Pending Task List
- All Tasks List
- Sales CRM

Assign Tasks

Dashboard / Add Task / Video Wiki

Assign Task: "Easily assign, track, and manage team tasks to boost productivity, enhance collaboration, automate workflows, and ensure timely project delivery."

Type: L1

Task: Canva Templates and LLM Recruitment 4

Projects Service ID: undefined

Time Expected (Hrs): 1 Hr * 30 Min

Set Timing: --:--

Company Name: Avyukta Intellicall Consulting Pvt Ltd

Assign To: Kartikey

Next Update Time (Hrs): 1 Hr * 180 Min

Projects: Select Project, Select Schedule, Daily, Map with KRA, Recruitment

More Details

Task Track ID: Add URL: https://www.google.com Assign By: Kartikey

Reseller: Reporting To / Task Approver: Scheduled

Description: + Upload Docs

Assign Task

Login-time pop-up displaying today's schedule, pending tasks, leads, tickets, penalties, and recurring KRAs.

Today's Schedule

Welcome, Kartikey
Thursday, 18-Dec-2025
12:29 PM

Assign Task

Card Status Schedule For Today Pending Tasks Unaccepted Tasks KRA/Recurring Tasks

Pending Leads Pending Tickets

Recurring Tasks

Show 10 entries Search:

Copy Excel CSV PDF Print Columns Visible

Action	Client Name	Task	KRA	KRA Cycle	Assign Date
	Avyukta	BDM Sheet Supervisio...	NA	Monthly	07-12-25
	Avyukta	Card Raise : Ops	NA	Weekly	23-11-25

Productivity: 62.25% Avg. Billable Hrs: 6 Pending

27 Total Working Days

- Dashboard
- Dialer
- Whatsapp
- Ai Dialer
- Help Desk CRM
- HRMS CRM
- Task CRM
- Sales CRM
- My Leads
- My Clients
- My Projects
- Reseller
- Followup
- Claim
- My Stats
- Omni

System Status: Logged in as: 2252 Campaign: TESTKUSH Seconds Elapsed: 2025-12-02 23:13:32 Session ID: 8600054 Calls in Queue: 0

Logout

Enter Number Dial

Hangup Pause

Web Form Web Form 2

Park Call Transfer Call

Manual Dial Pause Code

Agents View Show Calls in Queue

Lead Id	Company	Phone	No. of Follo...	Type of Lead	Last Status	Last Dispo.	Lead Stage	Lead Age	Source
AVY-1002-136...	Kushagra	xxxxxx990024	24	Organic	NEW	Welcome Disp...	Booking done	74	

Lead Update Custom De... Company ... Lead Source Lead Owner View Case ... All Propos... View Client...

Edit lead with Dialer Embedded

Follow Up Leads List

From: 20-11-2025 To: 20-12-2025 Select Option Show Report Add Lead

SPOC Name Connect Channels Status

Search S Search S

Company Name Vishal Afhan Bunt

Search S Search S Search S

Search S Search S Search S

Showing 1 to 1 of 1 entries

Bulk lead selection with filtered options and multi-channel integrations.

Follow up

Dashboard Edit Follow up Ticket Back To List

Lead Id	Company	Phone	No. of Follo...	Type of Lead	Last Status	Last Dispo.	Lead Stage	Lead Age	Source	Alias	Comment	Email	State	Pending On
AVY-1002-136...	Kushagra	xxxxxx990024	24	Organic	NEW	Welcome Disp...	Booking done	74		Kush	Comment updt...			Select User

Lead Update Custom De... Company ... Lead Source Lead Owner View Case ... All Propos... View Client...

Company Name Alias Country * Status

Kushagra Kush India (+91) Select Status

City * Phone * Follow Up Pending On

- Select City - XXXXXX990024 20-09-2025 18:09 DataMatics

WhatsApp

https://business.facebook.com/lat...
es/whatsapp_manager/phone_nu...
mbarsu?business_id=737925590323218ta...
b=phone-numberskinav_ref=whatsapp_mana...
gerfasset_id=758353023806528

Edit lead with WhatsApp embedded

Copy Excel CSV PDF Print Columns Visible

Rank	All	Sales Per.	Gen.	Net Leads	QF Leads	BGA Not Done	Follow up Pend.	Avg. Follow Up / Lead	No. of Follow Ups this Mth.
1	☐	Kartkey	From Current Date of the Month	2	5	5	0	5	0
2	☐	Bhisham	Revenue	0	0	0	0	0	0
3	☐	Avyukta Inhouse	Tax	0	21	0	20	25	0
4	☐	Rohit	Ph. Rept.	0	1	1	0	1	0
5	☐	Twinkle	Sec. Rept.	0	0	0	0	0	0
6	☐	Mona	Rept	0	0	0	0	0	0
7	☐	Anny	Ven. Cost	0	0	0	0	0	0
8	☐	Avyukta Inhouse	Held Cost	0	0	0	0	0	0
9	☐	Surplus	Dev Cost	0	0	0	0	0	0
10	☐	Anurag S	GSM / PNI Cost	0	0	0	0	0	0
11	☐	Gaurav	HW Cost	0	0	0	0	0	0
			OID Cost	0	0	0	0	0	0
			Snr Cost	0	9	0	5	0	0
			Reseller / Other Cost	0	6	6	0	4	0
			Rech.	0	1	1	0	1	0
			Tel. Cons.	0	1	1	0	1	0
			Billable Costs (Ex Dev. Rech.)	0	1	1	0	1	0
			Net Bll. Cost	2	50	13	20	26	9

Custom Filters with COMPREHENSIVE Reports

Automated Salary calculated from CRM

Salary Details - Access detailed salary calculations for the selected user and date range to review earnings and verify accuracy.

01-12-2025 30-12-2025 [Show Report](#) [Know all details](#)

Salary Report for Month - Kartikey

Resource Name	Kartikey	Dept.	Sales	User ID	APP-1001
Net Billable Hrs This Month	120	Required for Fixed Salary	243	Occupancy Hrs. Balance	-123.00
Leaves this month (UnApproved/Approved/Auto Leaves)	0/0/0	Cards Rated	1	Tokens Assigned	0
Working Days in this Month	27	Min Hrs. Req.	176	Scheduled Fixed Salary	Enter Salary
Work Bonus	Work Bonus	RM Incentive	RM Incentive	Hourly Rate	00
Net Card Penalty	00	Net Token Bonus	00	Protocol 1	Hourly
PF + ESI		PF + ESI		TDS	100
Finally Disbursable			00		
Total Login Time			60		

[Agree/Disagree Salary](#)

Salary For The Day - Kartikey (30-Dec-2025)

Metric	Value	Metric	Value
Net Billable Hrs Today	01.00	Required for Fixed Salary (prorate)	9 hrs
Occupancy Hrs. Balance	-8.00 hrs	Scheduled Fixed Salary	Enter Salary
Net Login Hrs Today	00.48 hrs	Min Login Hrs / Day (Prorate)	8 hrs
Min Task Time / Day (Prorate)	9 hrs	Recurring KRAs Today	9
Pending Tasks	8	Pending Tickets	626
Finally Disbursable			0.00

[Hide Row](#) [Show Row](#)

[Copy](#) [Excel](#) [CSV](#) [PDF](#) [Print](#) [Columns Visible](#)

All	Date	Employee Name	Total Login Hrs.	Auto Break	Personal Logout	Manual Break	Total Task	Task Hrs. WFO	Task Hrs. WF-HA	Occupancy On Day %	Pending Salary
☐	2025-12-01	Kartikey	05:28	00:00	00:00	00:00	02:14	00:00	02:08	0.83	
☐	2025-12-02	Kartikey	00:00	00:00	00:00	00:00	01:24	00:00	00:59	0	

Leave Management

Leave Request - View and manage all your submitted leave requests in one place, with a clear overview of scheduled time off for the logged-in user.

From: 2025-12-01 To: 2025-12-30 [Show Report](#) [Add Leave](#)

[Hide Row](#) [Show Row](#)

[Copy](#) [Excel](#) [CSV](#) [PDF](#) [Print](#) [Columns Visible](#)

All	Date when Leave Applied	Request Time	Leave From	Leave To	Employee	Days	Status	Leave Type	Reason
☐	14-12-25	20:23	N/A	N/A	Kartikey	0.5	Pending Approval	Half Day Auto Leave	Occupancy below th...
☐	18-12-25	19:30	N/A	N/A	Kartikey	1	Approved	Working Approval	Occupancy below th...
☐	01-12-25	18:41	N/A	N/A	Kartikey	1	Pending Approval	Full Day Auto Leave	Occupancy below th...

Showing 1 to 3 of 3 entries

Occupancy Insights

My performance - View a detailed monthly summary of user occupancy, with flexible date range filters for customized time span analysis.

dd-mm-yyyy dd-mm-yyyy [Submit](#)

[Hide Row](#) [Show Row](#)

Show 104 entries

[Copy](#) [Excel](#) [CSV](#) [PDF](#) [Print](#) [Columns Visible](#)

All	Date	Time	Task/code Time	Occupancy
☐	01-12-25	18:41	4	0.83
☐	03-12-25	19:30	3	0.42
☐	08-12-25	20:44	855	177.71
☐	09-12-25	20:53	465	96.89
☐	10-12-25	21:12	402	83.75
☐	18-12-25	20:23	223	46.46

Showing 1 to 6 of 6 entries

[Previous](#) [Next](#)

Profile

Dashboard Profile

Kartikey Sharma
Sales
Employee ID: APP-1001
Date of Join: 2024-05-12

[Update Profile](#) [My Repository](#)

Phone:

Birthday: 2023-11-03

Extension No.: 8090

DD No.: 7442528809

Anniversary: NA

LinkedIn Page:

Twitter Page:

WA Instance:

Address: 9 Ganga Path Vihar

Email: kartikey@daleindia.com |

Status: Active

Extension Password: 4004

Authn No.: NA

Facebook Page:

Kin Page:

Instagram Page:

WA Token:

CDC Link:

Request Leave to Admin

Profile creation to be integrated with Social media or other communication channels

- Sales CRM
- My Stats
- Omni
- Google API
- Email
 - Compose
 - Inbox
 - Sent
 - Trash
 - Draft
 - Settings
- Bulk Email
- Sms
- Calling
- OBD / Press 1

Google API: Native connection for real-time synchronization of Gmail, Calendar schedules, and Google Ads lead data.

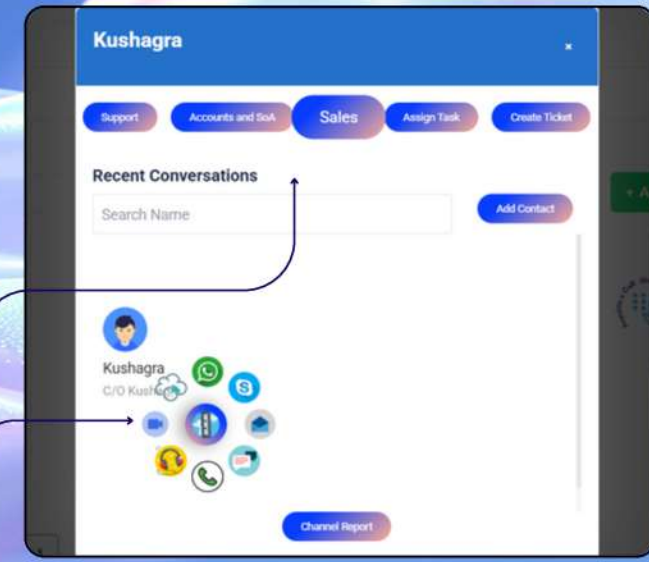
Email Integration: Direct 1-on-1 mailing from the lead profile with automated tracking and conversation logging.

CRM Search + Multi Channel Connect

Bulk Email Integration: High-volume campaign deployment with advanced list segmentation and real-time delivery/open analytics.

Integrated SMS Solutions: Choose between DLT-compliant messaging with registered headers for domestic security or Virtual SMS for unrestricted global outreach.

OBD / Press 1: Automated voice broadcasting with interactive touch-tone responses for instant lead qualification.



SPOC Name	Connect Channels	Status
Search S	Search S	
Vishal		RGA Done
Afnan		RGA Done
Bunty		Cold
Jyoti		Proposal Sent

Google-form
Integration

Google Form

Dashboard / Source / Video Wiki

Google Form View

Avyukta Intellicall - Sign up Form

Thank you for your interest in Avyukta Intellicall.

Please fill out the details below to help us understand your requirements and set up the best solution for your business.

We provide advanced solutions including:

- Cloud Dialer (Inbound/Outbound/Blended)
- AI Enabled CRM (Sales, Support, Ticketing, HRMS, and More)
- Real-Time Order Tracking Integration
- Business Automation & Reporting Tools
- Fast Setup | Secure Platform | Dedicated Support

Once submitted, our team will get in touch with you shortly.

All Form From Google

Dashboard / SEO Sheet / Video Wiki

Google Sheet View: "This is the view where you edit and see the sheet information. It includes tools for Sharing The Sheet."

Update / Edit On GSheet

Copy Excel CSV PDF Print Columns Visible

Show 18 entries

Date	Email Address	Candidate Name	Country Code	Phone Number	Expected Salary	Can Join In How Many Days	Whether Agreed To 1 Yr Bond And 3 Months Notice With C
29	dxagostwami@gmail.com	Gunjan	91	8560085343	20000	1-7 Days	Yes
29	gunjan@gmail.com	Sachin Deora	91	8525145674	5000	1-7 Days	No

Google-Calendar
Integration

Google Calendar

Select Campaign

Current Status

Kartikay

Events from Calendar

Dashboard Google Calendar / Video Wiki

Today

December 2025

SUN	MON	TUE	WED	THU	FRI	SAT
30	Dec 1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	Jan 1	2	3

dealerindia.com@gmail.com

Events shown in time zone: (GMT+05:30) India Standard Time - Kolkata

Add to Google Calendar

Google-Sheet
Integration

Tickets

Current Status: Kartkey

[Create Ticket](#)

New Tickets: 626

Solved Tickets: 77

In Progress Tickets: 3

Waiting for Approval: 6

[Hide Row](#) [Show Row](#)

Show: 100 entries

[Copy](#) [Excel](#) [CSV](#) [PDF](#) [Print](#) [Columns Visible](#)

All	#	Ticket ID	Company	Ticket Subject	Agent Name	Department	Pending On	Attempt	Created Date	Created Time	Last Reply Date
☐	1	#TKT-206	Avyukta Intellicall...	Customization	Anu	Software	Andy Sh	Second Attempt 9595-45-00	20-11-24	15:38	25-12-2025
☐	2	#TKT-542	Avyukta Intellicall...	other	Mona	Admin	Nandini	Second Attempt 1781-23-00	23-06-25	11:01	05-09-2025

Customer Complaint Management

Dashboard - Customer Complaint Management

Company:

Department: Select Department

Subject:

L1 Normal
L2 Urgent
L3 Critical

Attachment: Choose File No file chosen

I confirm all the details are correct and I can be contacted for updates and outlines for solutions.

[Create Ticket](#)

Create tickets and assign to related department and set urgency

Ticket Report

Status: All From: 01-03-2025 To: 20-12-2025 [Search](#)

[Hide Row](#) [Show Row](#)

Show: 100 entries

[Copy](#) [Excel](#) [CSV](#) [PDF](#) [Print](#) [Columns Visible](#)

All	#	Ticket ID	Ticket Subject	Customer Code	Client Name	Department	Assigned Staff	Created Date	Created Time	Last Reply Date	Last Reply Time	Ticket Info
☐	1	537	other	Avyukta Intellicall...	Avyukta	Software	Twinkle	17-06-25	11:38	31-07-25	11:54	Mudity DSV
☐	2	600	other	Avyukta Intellicall...	Avyukta	Software	Twinkle	28-08-25	16:51	01-01-26	09:30	For review of?

Showing 1 to 2 of 2 entries

Ticket Tracking Report

Status: Inprogress From: 01-12-2025 To: 27-12-2025 [Search](#)

[Hide Row](#) [Show Row](#)

Show: 100 entries

[Copy](#) [Excel](#) [CSV](#) [PDF](#) [Print](#) [Columns Visible](#)

All	#	Ticket ID	Customer Name	Assigned Department	CRM Tagging	Reply By	Created Date	Created Time	Ticket Info	Comment	Status
☐	1	#TKT-1488	M Avyukta Intellicall	Management	other	Nandini	01-12-25	12:55	Services SQA Module...	Progress	Inprogress
☐	2	#TKT-1489	M Avyukta Intellicall	Management	other	Nandini	01-12-25	17:47	Services SQA Module...	Progress	Inprogress
☐	3	#TKT-1500	M Avyukta Intellicall	Software	other	Anand S	02-12-25	12:47	Rev review of SQA	10:57	Inprogress
☐	4	#TKT-1501	M Avyukta Intellicall	Management	other	Nandini	02-12-25	19:46	Services SQA Module...	Progress	Inprogress
☐	5	#TKT-1502	M Avyukta Intellicall	Software	other	Anand S	02-12-25	21:26	Rev review of SQA	10:57	Inprogress

Track your clients Tickets/ Complaints

SOA Module

Dashboard / Add Services / Video Wiki

Add Services: "Discover a range of helpful services designed to improve your experience and support your growing business needs—all in one easy-to-access page."

Enter CIB/Customer Name/Company Name
SOA Testing
Select Entry Type
Subscription
Opening Balance

Select Project
Select Subscription Type
Select Any One
Items
Recharge
CIB
Hardware
Telephony

Customer ID
Prospect Not Won
Billable Days
Validity Days

Start Date
dd-mm-yyyy

End Date
dd-mm-yyyy

Entry Date
dd-mm-yyyy

TAX Amount
00

Amount
00

Net Amount
00

Client Email ID
Add CC Email ID
Add Attachment
Choose File
No file chosen

☐ Send Mail to Client
☐ Send WhatsApp to Client

Previous Balance :
Updated Balance :
Total Balance :

Add Comments
Enter Comment

Add
Cancel

Client Payment Statements :
Debit / Credit

Customer Statement

Dashboard / Customer Statement / Video Wiki

Customer Statement: "Customer statement page provides a comprehensive overview of financial transactions and account activity for a specific period."

Statement Of Accounts

Enter CIB/Customer Name/Company Name
Twinkl
Customer Name
Twinkl
Primary Sales Person
Twinkl

Projects
na
Customer ID
Tel-Tel-Tel-2345-73469
Secondly Sales Person
NA
Reseller
NA

Company Name
Twinkl

SOA Module
Services
Payments

Show 5 entries

Copy
Excel
CSV
B. PDF
Print
Columns Visible

Type	Type	Services Amount	Payment Amount	SOA Balance	Created Date	Created Time
Type	Type	Services Amount	Payment Amount	SOA Balance	Created Date	Created Time
Debit	Services	131	NA	131	2024-08-21	21:22:54

Services Addition /
Scope of Action Module

Product / Services
Landing cost addition

Company Landed Cost

Dashboard / Company Landed Cost

Add Complaint Type: "Use this section to add and manage sub-status options for various CRM pages, enabling user specific workflows and improved task categorization."

Search Vendor
Type to search vendors (min 3 characters)

Company
Selected company will appear here

Item

Landing Price
0.00

Margin (%)
0.00

Margin Amount
0.00

Units
1

Total
0.00

Add

Hide Row
Show Row
Bulk Delete

Show 104 entries

Copy
Excel
CSV
B. PDF
Print
Columns Visible

All	Item	Vendor	Landing	Margin	Margin Amount	Units	Total	Option
Search All	Search Item	Search Vendor	Search Landing	Search Margin	Search Margin Am	Search Units	Search Total	Search Option

Awaiting Approval Task List

Dashboard / Awaiting Approval Task List / Video Wiki

Awaiting Approval Task: "Review and approve completed tasks assigned to others to ensure accuracy, close loops, and maintain smooth workflow."

Start Date: 01-12-2025 End Date: 30-12-2025 Submit

Hide Row Show Row Bulk Approve

Show 54 entries

Copy Excel CSV PDF Print Columns Visible

Search:

All	Task	Employee	Customer	Assign By	Kra	Net Time	Work Status	Date	Deadline Date	View	Action
☐	Task	Emplo	Customer	Assign	Kra	Net Ti	Work Stat	Date	Deadline C	View	Action
☐	KRA Sheet Revise	Kartikey	Avyukta Intellicall ...	Kartikey	Documentation of HR ...	65	App. Awaited	29-12-25	NA		<button>Approve</button>

Task list which needs to be Approved by Admin

Leave Applications

Dashboard / Video Wiki

Leave Applications: "Section is used to approve or reject the leaves marked by the user/employees."

Add Email Id Send For Leave Add Email Id Leave

2025-12-01 2025-12-30 Show Report

Hide Row Show Row Bulk Approve Bulk Deny

Show 104 entries

Copy Excel CSV PDF Print Columns Visible

All	Applicant	No. of Days	Leave Reason	Leave Status	Approval	Request Time	Leave From	Leave To	Applied Date
☐	Videndra	3	I will be ...	Pending	Approve Deny	16:36	03-12-25	05-12-25	02-12-25
☐	Tushar	2	Going out ...	Pending	Approve Deny	10:27	12-12-25	13-12-25	09-12-25
☐	Rahul	6	Out of town...	Pending	Approve Deny	13:15	22-12-25	27-12-25	15-12-25

Leave Applications to be approved by Admin

CARDS

Dashboard / Card List / Video Wiki

Card Raise: "Section allows you to raise a card for a particular user/employee. Note: Cards are raised for a person who is responsible for damaging any module which was previously working fine or if one doesn't find something specific regarding a particular task."

Employee: Select Employee No. Of Cards: 0

Upload Docs Upload URL

Reason:

Submit

Card List: "Section shows the list of the cards raised for the logged in person through out."

Start Date: 01-12-2025 End Date: 30-12-2025 Submit

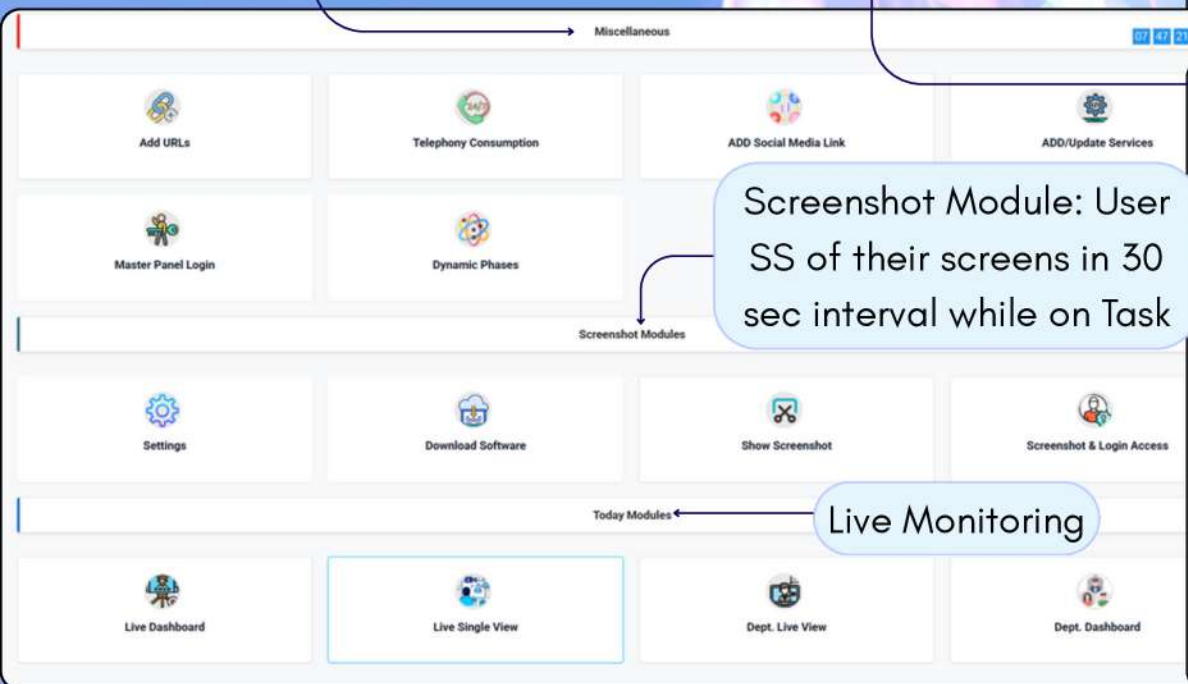
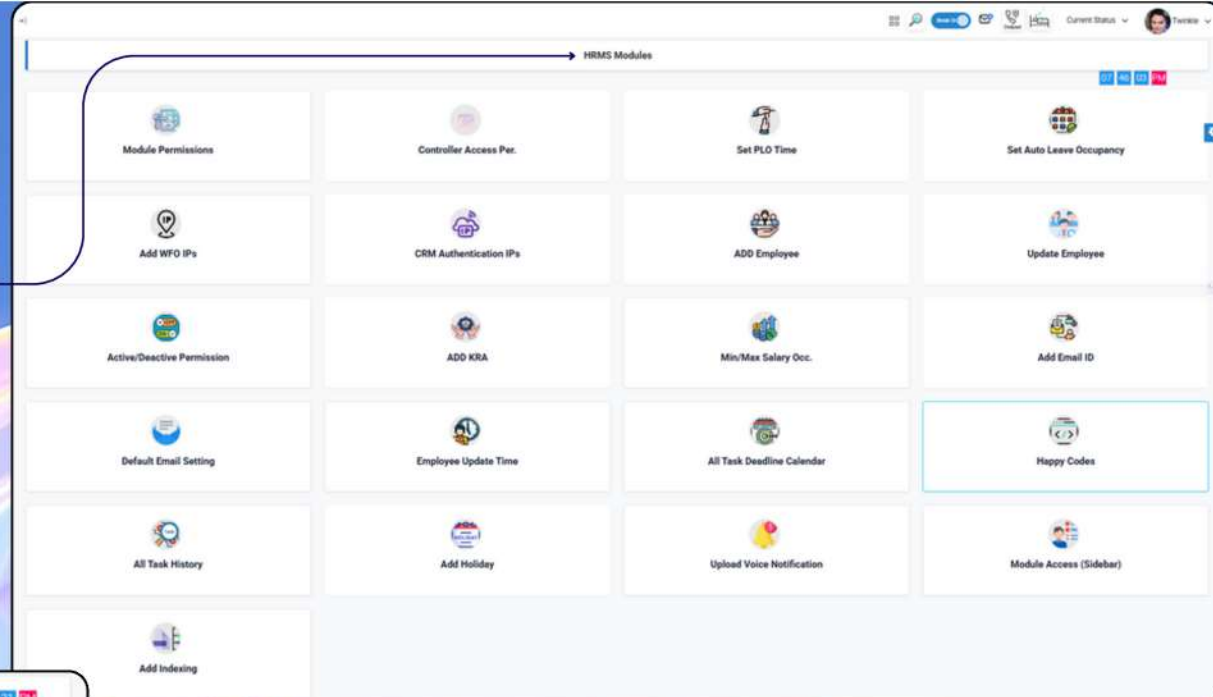
Raise Card for any mistakes ; Assign Tickets for praising

Super Admin - 50+ Options / Reports

HRMS Module: Reports related to agents tasking

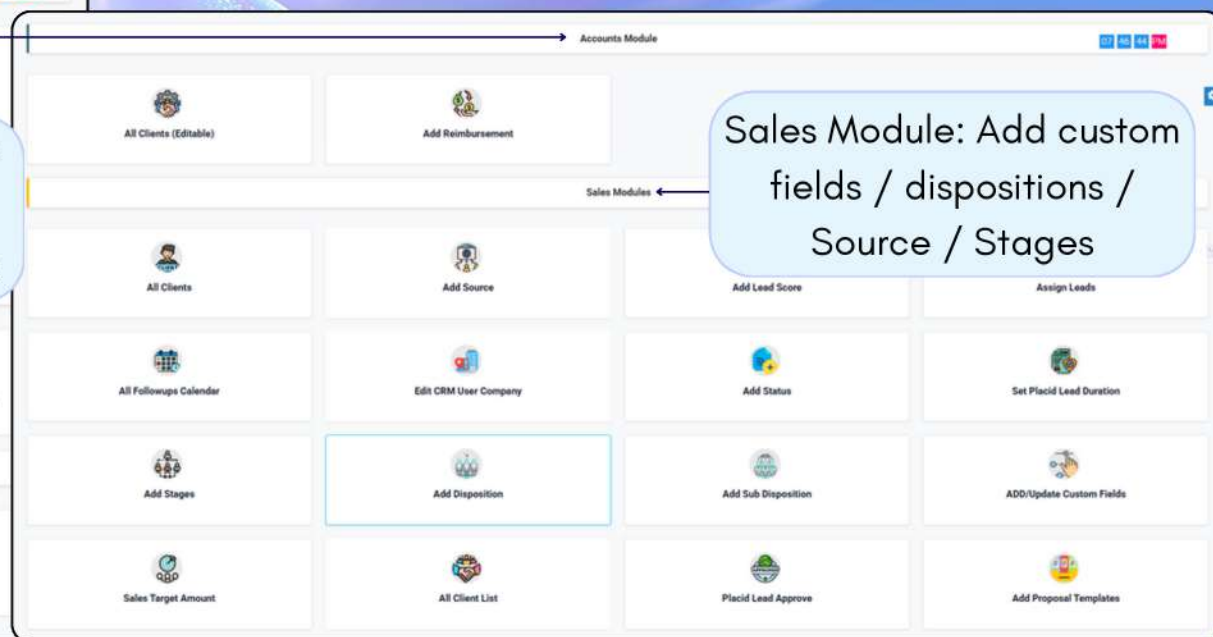
Miscellaneous - Social media or services add/Update

Accounts Module: Agents accounts



Screenshot Module: User SS of their screens in 30 sec interval while on Task

Live Monitoring



Sales Module: Add custom fields / dispositions / Source / Stages



Add-Ons & Key Terms



Truecaller Verification
@ ₹1,000



Meta Integration
@ ₹8000 per month



WhatsApp Server
@ ₹15000 per month



AI Caller
@ ₹7 per Minute



WebRTC
₹200(\$3 / AED 11) / seat / month
Waived for 15 seats



Mobile App
₹300 / agent / month
iOS coming soon



Customization
₹700/hour IVR, API, Reports



Integrations
On demand SMS, WhatsApp, Email, Google, CRM, APIs



Storage
On Demand
Dedicated Server / DR / NAS / Back up Server / High Availability Server



CRM
Lead Management CRM, Ticketing, HRMS, App, Google Sheet



WFH / VPN / Intl. SMS
On Demand



CNAM Feature on SIP
Keep your contact private while showing your company name instead.



Compliance First

100% genuine campaigns for opt-in clients only. DND/Spam/Govt policy adherence mandatory



Secure Onboarding

Aadhaar/Passport OTP-based E-KYC required for all clients



Satisfaction Guaranteed

72-hour refund valid till PoC or max 7 days with client NoC (T&C apply)



Order Free Live Demo Today.



Proposal Approval
Review and confirm commercial model



Onboarding
Complete setup and training



Live Demo / PoC
Experience the platform firsthand



Go Live
Start calling with full support

Access Detailed Rate Sheets



Self-Help Prices: <https://bit.ly/Avyukta-Rates>



INR Rates: https://bit.ly/Avy_INR_Ratesheet



USD Rates: https://bit.ly/Avy_USD_Ratesheet



Global VoIP: <https://bit.ly/A2ZAICPL>



Contact: <https://wa.me/918560000600?text=Hi>

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www.dialerindia.com/sip_gsm_pricing.pdf



www.voipminutes.in/international_voip_rates.pdf



www.avyukta.in/ai_caller_pricing.pdf



www.avyukta.in/whatsapp_business_pricing.pdf



www.avyuktacrm.com/crm_software_pricing.pdf



www.dialeruae.com/dubai_telecom_setup_pricing.pdf

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